## Message from President

During the past two years, the world has been facing a new virus called COVID-19. Preventing the spread of the disease was paramount across the globe, and with such, certain economic activities were under strain, and the supply chain was severely affected by the stagnation of production.

To continue our production, we have been procuring parts in cooperation with our global bases, and are continuing our efforts to deliver Ishida machines to our customers. The demand for automation, such as labor-saving and unmanned operations is increasing around the world. As a business we are constantly thinking about what we can and should do to help our customers by understanding what is valuable to them.

Ishida was founded in 1893 as the first private-sector manufacturer of scales and developed the world's first computerized combination weighing machine. This year, 2022, marks the 50th anniversary of its launch. We started in weighing, and since then, have responded to the needs of our customers, which have evolved with the times, by providing a Total Solution System of "weighing, wrapping, packaging, inspecting, and case packing".

We will also start production at our new plant in India to further strengthen our global supply system. Ishida will continue efforts to serve our customers globally as a single-source supplier of total solution system x IoT, with/after the Corona pandemic.

Nowadays, companies will be required to take responsibility for realizing a sustainable society, as represented by the SDGs. Ishida has already been providing machines that are non-tray packaging, paper packaging, and technology to reduce the amount of film used in packaging.

In addition to environmentally friendly technology that contributes to up-cycling and circular economy, our products are robustly designed and can be upgraded with software to keep machine performance up to date. Based on our corporate philosophy of "Three-Way Harmony", we will continue to put the customer first and strive to please people and be of service to society.

Takahide Ishida President

